

Yore University
Student Services Survey
Results: Dining Services

The FREQ Procedure

Why Use Plan-Subscription Required				
PLANPREQ	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not a factor	858	58.37	858	58.37
Major factor	612	41.63	1470	100.00

Why Use Plan-Convenience				
PLANPCNV	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not a factor	135	9.18	135	9.18
Minor factor	493	33.54	628	42.72
Medium factor	452	30.75	1080	73.47
Major factor	380	25.85	1460	99.32
Decline	10	0.68	1470	100.00

Why Use Plan-High Value, Cost vs What I get				
PLANPVAL	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not a factor	227	15.44	227	15.44
Minor factor	984	66.94	1211	82.38
Medium factor	257	17.48	1468	99.86
Major factor	2	0.14	1470	100.00

Why Use Plan-Good Reputation of Food Quality				
PLANPREP	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not a factor	136	9.25	136	9.25
Minor factor	540	36.73	676	45.99
Medium factor	535	36.39	1211	82.38
Major factor	255	17.35	1466	99.73
Decline	4	0.27	1470	100.00

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Why Use Plan-Convenient Serving Times				
PLANPTIM	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not a factor	234	15.92	234	15.92
Minor factor	340	23.13	574	39.05
Medium factor	402	27.35	976	66.39
Major factor	440	29.93	1416	96.33
Decline	54	3.67	1470	100.00

Why Use Plan-Flexibility of Plan				
PLANPFLX	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not a factor	635	43.20	635	43.20
Minor factor	573	38.98	1208	82.18
Medium factor	188	12.79	1396	94.97
Major factor	74	5.03	1470	100.00

Why Use Plan-Well Explained				
PLANPEXP	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not a factor	645	43.88	645	43.88
Minor factor	510	34.69	1155	78.57
Medium factor	264	17.96	1419	96.53
Major factor	51	3.47	1470	100.00

Why Use Plan-Trial Period Allowed				
PLANPTRI	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not a factor	843	57.35	843	57.35
Minor factor	392	26.67	1235	84.01
Medium factor	183	12.45	1418	96.46
Major factor	52	3.54	1470	100.00

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Why Use Plan-Overall Fairness of Plan				
PLANPFR	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not a factor	679	46.19	679	46.19
Minor factor	335	22.79	1014	68.98
Medium factor	360	24.49	1374	93.47
Major factor	96	6.53	1470	100.00

Why Use Plan-Client Specified Criteria 1				
PLANPCL1	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not a factor	310	21.09	310	21.09
Minor factor	434	29.52	744	50.61
Medium factor	443	30.14	1187	80.75
Major factor	283	19.25	1470	100.00

Why Use Plan-Client Specified Criteria 2				
PLANPCL2	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not a factor	312	21.22	312	21.22
Minor factor	432	29.39	744	50.61
Medium factor	450	30.61	1194	81.22
Major factor	276	18.78	1470	100.00