

Yore University
Student Services Survey
Results: Dining Services

The FREQ Procedure

Why Don't Use Plan-Live Off-Campus, is Inconvenient				
NOPLANOF	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not a factor	46	8.68	46	8.68
Minor factor	70	13.21	116	21.89
Medium factor	189	35.66	305	57.55
Major factor	209	39.43	514	96.98
Decline	16	3.02	530	100.00

Why Don't Use Plan-Low Value, Cost vs What I get				
NOPLANVL	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not a factor	72	13.58	72	13.58
Minor factor	342	64.53	414	78.11
Medium factor	116	21.89	530	100.00

Why Don't Use Plan-Bad Reputation of Food Quality				
NOPLANRP	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not a factor	74	13.96	74	13.96
Minor factor	333	62.83	407	76.79
Medium factor	123	23.21	530	100.00

Why Don't Use Plan-Practical Inconvenience of Rules				
NOPLANIN	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not a factor	13	2.45	13	2.45
Minor factor	36	6.79	49	9.25
Medium factor	212	40.00	261	49.25
Major factor	245	46.23	506	95.47
Decline	24	4.53	530	100.00

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Why Don't Use Plan-Inconvenient Serving Times				
NOPLANTM	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not a factor	197	37.17	197	37.17
Minor factor	234	44.15	431	81.32
Medium factor	75	14.15	506	95.47
Major factor	24	4.53	530	100.00

Why Don't Use Plan-Inflexibility of Plan				
NOPLANFL	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not a factor	211	39.81	211	39.81
Minor factor	196	36.98	407	76.79
Medium factor	99	18.68	506	95.47
Major factor	24	4.53	530	100.00

Why Don't Use Plan-Plan Poorly Explained				
NOPLANEX	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not a factor	308	58.11	308	58.11
Minor factor	134	25.28	442	83.40
Medium factor	62	11.70	504	95.09
Major factor	26	4.91	530	100.00

Why Don't Use Plan-No Option for Trial Period				
NOPLANTR	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not a factor	307	57.92	307	57.92
Minor factor	136	25.66	443	83.58
Medium factor	63	11.89	506	95.47
Major factor	24	4.53	530	100.00

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Why Don't Use Plan-Could not Afford				
NOPLANAF	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not a factor	88	16.60	88	16.60
Minor factor	88	16.60	176	33.21
Medium factor	269	50.75	445	83.96
Major factor	85	16.04	530	100.00

Why Don't Use Plan-Overall Unfairness				
NOPLANFR	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not a factor	270	50.94	270	50.94
Minor factor	188	35.47	458	86.42
Medium factor	60	11.32	518	97.74
Major factor	12	2.26	530	100.00

Why Don't Use Plan-Client Specified Criteria 1				
NOPLANC1	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not a factor	124	23.40	124	23.40
Minor factor	158	29.81	282	53.21
Medium factor	148	27.92	430	81.13
Major factor	100	18.87	530	100.00

Why Don't Use Plan-Client Specified Criteria 2				
NOPLANC2	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not a factor	100	18.87	100	18.87
Minor factor	172	32.45	272	51.32
Medium factor	158	29.81	430	81.13
Major factor	100	18.87	530	100.00