

Yore University
Student Services Survey
Results: Dining Services

	Grade-Waiting Time Thru Check-in Control						Total	
	D-F Fail-Low Pass		C-Just Pass		A-B High Pass-Honors			
	Count	%	Count	%	Count	%	Count	%
US Citizen?								
Yes	408	44.3	282	30.7	230	25.0	920	100.0
No	220	40.0	170	30.9	160	29.1	550	100.0
Total	628	42.7	452	30.7	390	26.5	1,470	100.0

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	Grade-Waiting Time for Table Service						Total	
	D-F Fail-Low Pass		C-Just Pass		A-B High Pass-Honors			
	Count	%	Count	%	Count	%	Count	%
US Citizen?								
Yes	754	82.0	166	18.0	.	.	920	100.0
No	457	83.1	91	16.5	2	0.4	550	100.0
Total	1,211	82.4	257	17.5	2	0.1	1,470	100.0

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	Grade-Waiting Time in Meal Service Line						Total	
	D-F Fail-Low Pass		C-Just Pass		A-B High Pass-Honors			
	Count	%	Count	%	Count	%	Count	%
US Citizen?								
Yes	400	43.5	346	37.6	174	18.9	920	100.0
No	276	50.2	189	34.4	85	15.5	550	100.0
Total	676	46.0	535	36.4	259	17.6	1,470	100.0

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	Grade-Organizational Efficiency of Serving Process						Total	
	D-F Fail-Low Pass		C-Just Pass		A-B High Pass-Honors			
	Count	%	Count	%	Count	%	Count	%
US Citizen?								
Yes	380	41.3	236	25.7	304	33.0	920	100.0
No	194	35.3	166	30.2	190	34.5	550	100.0
Total	574	39.0	402	27.3	494	33.6	1,470	100.0

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	Grade-Friendliness, Care of Food Service Staff						Total	
	D-F Fail-Low Pass		C-Just Pass		A-B High Pass-Honors			
	Count	%	Count	%	Count	%	Count	%
US Citizen?								
Yes	752	81.7	124	13.5	44	4.8	920	100.0
No	456	82.9	64	11.6	30	5.5	550	100.0
Total	1,208	82.2	188	12.8	74	5.0	1,470	100.0

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	Grade-Cleanliness of Food Service Operation						Total	
	D-F Fail-Low Pass		C-Just Pass		A-B High Pass-Honors			
	Count	%	Count	%	Count	%	Count	%
US Citizen?								
Yes	710	77.2	178	19.3	32	3.5	920	100.0
No	445	80.9	86	15.6	19	3.5	550	100.0
Total	1,155	78.6	264	18.0	51	3.5	1,470	100.0

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	Grade-General Experience of Obtaining your Meal						Total	
	D-F Fail-Low Pass		C-Just Pass		A-B High Pass-Honors			
	Count	%	Count	%	Count	%	Count	%
US Citizen?								
Yes	778	84.6	106	11.5	36	3.9	920	100.0
No	457	83.1	77	14.0	16	2.9	550	100.0
Total	1,235	84.0	183	12.4	52	3.5	1,470	100.0

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	Grade-Availability of Seating						Total	
	D-F Fail-Low Pass		C-Just Pass		A-B High Pass-Honors			
	Count	%	Count	%	Count	%	Count	%
US Citizen?								
Yes	632	68.7	230	25.0	58	6.3	920	100.0
No	382	69.5	130	23.6	38	6.9	550	100.0
Total	1,014	69.0	360	24.5	96	6.5	1,470	100.0

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	Grade-Noise in Dining Area						Total	
	D-F Fail-Low Pass		C-Just Pass		A-B High Pass-Honors			
	Count	%	Count	%	Count	%	Count	%
US Citizen?								
Yes	752	81.7	124	13.5	44	4.8	920	100.0
No	456	82.9	64	11.6	30	5.5	550	100.0
Total	1,208	82.2	188	12.8	74	5.0	1,470	100.0

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	Grade-General Ambience of Dining Area						Total	
	D-F Fail-Low Pass		C-Just Pass		A-B High Pass-Honors			
	Count	%	Count	%	Count	%	Count	%
US Citizen?								
Yes	710	77.2	178	19.3	32	3.5	920	100.0
No	445	80.9	86	15.6	19	3.5	550	100.0
Total	1,155	78.6	264	18.0	51	3.5	1,470	100.0

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	Grade-Demeanor of Other Students						Total	
	D-F Fail-Low Pass		C-Just Pass		A-B High Pass-Honors			
	Count	%	Count	%	Count	%	Count	%
US Citizen?								
Yes	280	30.4	354	38.5	286	31.1	920	100.0
No	122	22.2	285	51.8	143	26.0	550	100.0
Total	402	27.3	639	43.5	429	29.2	1,470	100.0

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	Grade-Client Specified Criteria 1						Total	
	D-F Fail-Low Pass		C-Just Pass		A-B High Pass-Honors			
	Count	%	Count	%	Count	%	Count	%
US Citizen?								
Yes	280	30.4	354	38.5	286	31.1	920	100.0
No	122	22.2	285	51.8	143	26.0	550	100.0
Total	402	27.3	639	43.5	429	29.2	1,470	100.0

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	Grade-Client Specified Criteria 2						Total	
	D-F Fail-Low Pass		C-Just Pass		A-B High Pass-Honors			
	Count	%	Count	%	Count	%	Count	%
US Citizen?								
Yes	280	30.4	354	38.5	286	31.1	920	100.0
No	122	22.2	285	51.8	143	26.0	550	100.0
Total	402	27.3	639	43.5	429	29.2	1,470	100.0

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	Grade-Overall Dining Experience						Total	
	D-F Fail-Low Pass		C-Just Pass		A-B High Pass-Honors			
	Count	%	Count	%	Count	%	Count	%
US Citizen?								
Yes	390	42.5	462	50.3	66	7.2	918	100.0
No	231	42.0	277	50.4	42	7.6	550	100.0
Total	621	42.3	739	50.3	108	7.4	1,468	100.0