

Yore University
Student Services Survey
Results: Dining Services

	Live On or Off-Campus				Total	
	On campus		Off campus			
	Count	%	Count	%	Count	%
Grade-Outlet Hrs of Operation Convenience						
F-Fail	86	5.9	46	9.6	132	6.8
D-Low Pass	268	18.2	28	5.8	296	15.2
C-Pass	719	48.9	268	55.8	987	50.6
B-High Pass	257	17.5	78	16.3	335	17.2
A-Honors	140	9.5	60	12.5	200	10.3
Total	1,470	100.0	480	100.0	1,950	100.0

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Grade-Outlet Speed of Service, Queue Size						
F-Fail	135	9.2	48	10.0	183	9.4
D-Low Pass	571	38.8	106	22.1	677	34.7
C-Pass	406	27.6	176	36.7	582	29.8
B-High Pass	348	23.7	150	31.3	498	25.5
A-Honors	10	0.7	.	.	10	0.5
Total	1,470	100.0	480	100.0	1,950	100.0

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Grade-Outlet Organizational Efficiency of Transactions						
F-Fail	201	13.7	136	28.3	337	17.3
D-Low Pass	1,022	69.5	270	56.3	1,292	66.3
C-Pass	247	16.8	72	15.0	319	16.4
B-High Pass	.	.	2	0.4	2	0.1
Total	1,470	100.0	480	100.0	1,950	100.0

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Grade-Outlet Friendliness of Staff						
F-Fail	102	6.9	58	12.1	160	8.2
D-Low Pass	502	34.1	120	25.0	622	31.9
C-Pass	617	42.0	150	31.3	767	39.3
B-High Pass	245	16.7	116	24.2	361	18.5
A-Honors	4	0.3	36	7.5	40	2.1
Total	1,470	100.0	480	100.0	1,950	100.0

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Grade-Outlet Cleanliness of Facilities						
F-Fail	222	15.1	110	22.9	332	17.0
D-Low Pass	400	27.2	140	29.2	540	27.7
C-Pass	384	26.1	82	17.1	466	23.9
B-High Pass	412	28.0	114	23.8	526	27.0
A-Honors	52	3.5	34	7.1	86	4.4
Total	1,470	100.0	480	100.0	1,950	100.0

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Grade-Outlet Operations Client Specified 1						
F-Fail	136	9.3	46	9.6	182	9.3
D-Low Pass	246	16.7	28	5.8	274	14.1
C-Pass	697	47.4	268	55.8	965	49.5
B-High Pass	251	17.1	78	16.3	329	16.9
A-Honors	140	9.5	60	12.5	200	10.3
Total	1,470	100.0	480	100.0	1,950	100.0

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Grade-Outlet Operations Client Specified 2						
F-Fail	136	9.2	46	9.6	182	9.3
D-Low Pass	250	16.9	28	5.8	278	14.2
C-Pass	703	47.4	268	55.8	971	49.5
B-High Pass	253	17.1	78	16.3	331	16.9
A-Honors	140	9.4	60	12.5	200	10.2
Total	1,482	100.0	480	100.0	1,962	100.0