

Yore University
Student Services Survey
Results: Dining Services

The *FREQ* Procedure

Grade-Waiting Time Thru Check-in Control				
ONREFCHK	Frequency	Percent	Cumulative Frequency	Cumulative Percent
F-Fail	135	9.18	135	9.18
D-Low Pass	493	33.54	628	42.72
C-Pass	452	30.75	1080	73.47
B-High Pass	380	25.85	1460	99.32
A-Honors	10	0.68	1470	100.00

Grade-Waiting Time for Table Service				
ONREFTBL	Frequency	Percent	Cumulative Frequency	Cumulative Percent
F-Fail	227	15.44	227	15.44
D-Low Pass	984	66.94	1211	82.38
C-Pass	257	17.48	1468	99.86
B-High Pass	2	0.14	1470	100.00

Grade-Waiting Time in Meal Service Line				
ONREFLIN	Frequency	Percent	Cumulative Frequency	Cumulative Percent
F-Fail	136	9.25	136	9.25
D-Low Pass	540	36.73	676	45.99
C-Pass	535	36.39	1211	82.38
B-High Pass	255	17.35	1466	99.73
A-Honors	4	0.27	1470	100.00

Grade-Organizational Efficiency of Serving Process				
ONREFEFF	Frequency	Percent	Cumulative Frequency	Cumulative Percent
F-Fail	234	15.92	234	15.92
D-Low Pass	340	23.13	574	39.05
C-Pass	402	27.35	976	66.39
B-High Pass	440	29.93	1416	96.33
A-Honors	54	3.67	1470	100.00

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Grade-Friendliness, Care of Food Service Staff				
ONREFSTF	Frequency	Percent	Cumulative Frequency	Cumulative Percent
F-Fail	635	43.20	635	43.20
D-Low Pass	573	38.98	1208	82.18
C-Pass	188	12.79	1396	94.97
B-High Pass	74	5.03	1470	100.00

Grade-Cleanliness of Food Service Operation				
ONREFCLN	Frequency	Percent	Cumulative Frequency	Cumulative Percent
F-Fail	645	43.88	645	43.88
D-Low Pass	510	34.69	1155	78.57
C-Pass	264	17.96	1419	96.53
B-High Pass	51	3.47	1470	100.00

Grade-General Experience of Obtaining your Meal				
ONREFGEN	Frequency	Percent	Cumulative Frequency	Cumulative Percent
F-Fail	843	57.35	843	57.35
D-Low Pass	392	26.67	1235	84.01
C-Pass	183	12.45	1418	96.46
B-High Pass	52	3.54	1470	100.00

Grade-Availability of Seating				
ONREFSIT	Frequency	Percent	Cumulative Frequency	Cumulative Percent
F-Fail	679	46.19	679	46.19
D-Low Pass	335	22.79	1014	68.98
C-Pass	360	24.49	1374	93.47
B-High Pass	96	6.53	1470	100.00

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Grade-Noise in Dining Area				
ONREFNOI	Frequency	Percent	Cumulative Frequency	Cumulative Percent
F-Fail	635	43.20	635	43.20
D-Low Pass	573	38.98	1208	82.18
C-Pass	188	12.79	1396	94.97
B-High Pass	74	5.03	1470	100.00

Grade-General Ambience of Dining Area				
ONREFAMB	Frequency	Percent	Cumulative Frequency	Cumulative Percent
F-Fail	645	43.88	645	43.88
D-Low Pass	510	34.69	1155	78.57
C-Pass	264	17.96	1419	96.53
B-High Pass	51	3.47	1470	100.00

Grade-Demeanor of Other Students				
ONREFSTU	Frequency	Percent	Cumulative Frequency	Cumulative Percent
F-Fail	140	9.52	140	9.52
D-Low Pass	262	17.82	402	27.35
C-Pass	639	43.47	1041	70.82
B-High Pass	273	18.57	1314	89.39
A-Honors	156	10.61	1470	100.00

Grade-Dining Experience Client Specified Criteria 1				
ONREFCL1	Frequency	Percent	Cumulative Frequency	Cumulative Percent
F-Fail	140	9.52	140	9.52
D-Low Pass	262	17.82	402	27.35
C-Pass	639	43.47	1041	70.82
B-High Pass	273	18.57	1314	89.39
A-Honors	156	10.61	1470	100.00

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Grade-Dining Experience Client Specified Criteria 2				
ONREFCL2	Frequency	Percent	Cumulative Frequency	Cumulative Percent
F-Fail	140	9.52	140	9.52
D-Low Pass	262	17.82	402	27.35
C-Pass	639	43.47	1041	70.82
B-High Pass	273	18.57	1314	89.39
A-Honors	156	10.61	1470	100.00

Grade-Overall Dining Experience				
ONREFOVR	Frequency	Percent	Cumulative Frequency	Cumulative Percent
F-Fail	66	4.50	66	4.50
D-Low Pass	555	37.81	621	42.30
C-Pass	739	50.34	1360	92.64
B-High Pass	88	5.99	1448	98.64
A-Honors	20	1.36	1468	100.00

Frequency Missing = 2