

Yore University
Student Services Survey
Results: Dining Services

The *FREQ* Procedure

Grade-Outlet Hrs of Operation Convenience				
ONSRVHRS	Frequency	Percent	Cumulative Frequency	Cumulative Percent
F-Fail	132	6.77	132	6.77
D-Low Pass	296	15.18	428	21.95
C-Pass	987	50.62	1415	72.56
B-High Pass	335	17.18	1750	89.74
A-Honors	200	10.26	1950	100.00

Frequency Missing = 50

Grade-Outlet Speed of Service, Queue Size				
ONSRVSPE	Frequency	Percent	Cumulative Frequency	Cumulative Percent
F-Fail	183	9.38	183	9.38
D-Low Pass	677	34.72	860	44.10
C-Pass	582	29.85	1442	73.95
B-High Pass	498	25.54	1940	99.49
A-Honors	10	0.51	1950	100.00

Frequency Missing = 50

Grade-Outlet Organizational Efficiency of Transactions				
ONSRVORG	Frequency	Percent	Cumulative Frequency	Cumulative Percent
F-Fail	337	17.28	337	17.28
D-Low Pass	1292	66.26	1629	83.54
C-Pass	319	16.36	1948	99.90
B-High Pass	2	0.10	1950	100.00

Frequency Missing = 50

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Grade-Outlet Friendliness of Staff				
ONSRVSTF	Frequency	Percent	Cumulative Frequency	Cumulative Percent
F-Fail	160	8.21	160	8.21
D-Low Pass	622	31.90	782	40.10
C-Pass	767	39.33	1549	79.44
B-High Pass	361	18.51	1910	97.95
A-Honors	40	2.05	1950	100.00

Frequency Missing = 50

Grade-Outlet Cleanliness of Facilities				
ONSRVCLN	Frequency	Percent	Cumulative Frequency	Cumulative Percent
F-Fail	332	17.03	332	17.03
D-Low Pass	540	27.69	872	44.72
C-Pass	466	23.90	1338	68.62
B-High Pass	526	26.97	1864	95.59
A-Honors	86	4.41	1950	100.00

Frequency Missing = 50

Grade-Outlet Operations Client Specified 1				
ONSRVCL1	Frequency	Percent	Cumulative Frequency	Cumulative Percent
F-Fail	182	9.33	182	9.33
D-Low Pass	274	14.05	456	23.38
C-Pass	965	49.49	1421	72.87
B-High Pass	329	16.87	1750	89.74
A-Honors	200	10.26	1950	100.00

Frequency Missing = 50

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Grade-Outlet Operations Client Specified 2				
ONSRVCL2	Frequency	Percent	Cumulative Frequency	Cumulative Percent
F-Fail	182	9.28	182	9.28
D-Low Pass	278	14.17	460	23.45
C-Pass	971	49.49	1431	72.94
B-High Pass	331	16.87	1762	89.81
A-Honors	200	10.19	1962	100.00

Frequency Missing = 38

How Convenient Other On-Campus Food Outlets Hrs?				
OFHOURS	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Much too restricted	127	6.35	127	6.35
A little too restricted	450	22.50	577	28.85
About right	1147	57.35	1724	86.20
Exceed my needs	276	13.80	2000	100.00