

1

**Yore University - Student Services Survey**  
**Results: International Student Services**  
**The International Student Academic Experience by English Proficiency**

**The FREQ Procedure**

<b>Grade-Help Finding Housing</b>				
<b>ISHLPFHS</b>	<b>Frequency</b>	<b>Percent</b>	<b>Cumulative Frequency</b>	<b>Cumulative Percent</b>
<b>Fail</b>	330	45.71	330	45.71
<b>Low Pass</b>	284	39.34	614	85.04
<b>Pass</b>	62	8.59	676	93.63
<b>High Pass</b>	27	3.74	703	97.37
<b>NA or No need</b>	19	2.63	722	100.00

*Frequency Missing = 1278*

<b>Grade-Help Understand, Elect Dining Options</b>				
<b>ISHLPDN</b>	<b>Frequency</b>	<b>Percent</b>	<b>Cumulative Frequency</b>	<b>Cumulative Percent</b>
<b>Fail</b>	323	44.74	323	44.74
<b>Low Pass</b>	266	36.84	589	81.58
<b>Pass</b>	113	15.65	702	97.23
<b>High Pass</b>	20	2.77	722	100.00

*Frequency Missing = 1278*

<b>Grade-Help Understand, Elect Health Care Options</b>				
<b>ISHLPHLT</b>	<b>Frequency</b>	<b>Percent</b>	<b>Cumulative Frequency</b>	<b>Cumulative Percent</b>
<b>Fail</b>	82	11.36	82	11.36
<b>Low Pass</b>	79	10.94	161	22.30
<b>Pass</b>	361	50.00	522	72.30
<b>High Pass</b>	108	14.96	630	87.26
<b>Honors</b>	75	10.39	705	97.65
<b>NA or No need</b>	17	2.35	722	100.00

*Frequency Missing = 1278*

*The FREQ Procedure*

<b>Grade-Help Obtaining Financial Aid</b>				
<b>ISHLPFIN</b>	<b>Frequency</b>	<b>Percent</b>	<b>Cumulative Frequency</b>	<b>Cumulative Percent</b>
<b>Fail</b>	60	8.31	60	8.31
<b>Low Pass</b>	209	28.95	269	37.26
<b>Pass</b>	229	31.72	498	68.98
<b>High Pass</b>	222	30.75	720	99.72
<b>Honors</b>	2	0.28	722	100.00

*Frequency Missing = 1278*

<b>Grade-Help Understand, Set Up Personal Banking</b>				
<b>ISHLPBNK</b>	<b>Frequency</b>	<b>Percent</b>	<b>Cumulative Frequency</b>	<b>Cumulative Percent</b>
<b>Fail</b>	162	22.44	162	22.44
<b>Low Pass</b>	421	58.31	583	80.75
<b>Pass</b>	102	14.13	685	94.88
<b>NA or No need</b>	37	5.12	722	100.00

*Frequency Missing = 1278*

<b>Grade-Help Resolve Housing Related Problems</b>				
<b>ISHLPHSP</b>	<b>Frequency</b>	<b>Percent</b>	<b>Cumulative Frequency</b>	<b>Cumulative Percent</b>
<b>Fail</b>	66	9.14	66	9.14
<b>Low Pass</b>	229	31.72	295	40.86
<b>Pass</b>	275	38.09	570	78.95
<b>High Pass</b>	133	18.42	703	97.37
<b>Honors</b>	19	2.63	722	100.00

*Frequency Missing = 1278*

*The FREQ Procedure*

<b>Grade-Help Resolve Dining Related Problems</b>				
<b>ISHLPDNP</b>	<b>Frequency</b>	<b>Percent</b>	<b>Cumulative Frequency</b>	<b>Cumulative Percent</b>
<b>Fail</b>	128	17.73	128	17.73
<b>Low Pass</b>	182	25.21	310	42.94
<b>Pass</b>	175	24.24	485	67.17
<b>High Pass</b>	197	27.29	682	94.46
<b>Honors</b>	40	5.54	722	100.00

*Frequency Missing = 1278*

<b>Grade-Client Specified Criteria 3</b>				
<b>ISCLINT3</b>	<b>Frequency</b>	<b>Percent</b>	<b>Cumulative Frequency</b>	<b>Cumulative Percent</b>
<b>Fail</b>	328	45.43	328	45.43
<b>Low Pass</b>	290	40.17	618	85.60
<b>Pass</b>	66	9.14	684	94.74
<b>High Pass</b>	27	3.74	711	98.48
<b>NA or No need</b>	11	1.52	722	100.00

*Frequency Missing = 1278*

<b>Grade-Overall Help Making Life go Smoothly</b>				
<b>ISHLPLIF</b>	<b>Frequency</b>	<b>Percent</b>	<b>Cumulative Frequency</b>	<b>Cumulative Percent</b>
<b>Fail</b>	83	11.50	83	11.50
<b>Low Pass</b>	81	11.22	164	22.71
<b>Pass</b>	371	51.39	535	74.10
<b>High Pass</b>	111	15.37	646	89.47
<b>Honors</b>	76	10.53	722	100.00

*Frequency Missing = 1278*