

Yore University - Student Services Survey
Results: International Student Services
The Academic Experience

The FREQ Procedure

Grade-Help Plan and Register for Academic Program				
ISHLPREG	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Fail	323	44.74	323	44.74
Low Pass	221	30.61	544	75.35
Pass	109	15.10	653	90.44
High Pass	23	3.19	676	93.63
NA or No need	46	6.37	722	100.00

Frequency Missing = 1278

Grade-Help Understand Grading System, Academic Standards				
ISHLPGRD	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Fail	77	10.66	77	10.66
Low Pass	102	14.13	179	24.79
Pass	298	41.27	477	66.07
High Pass	113	15.65	590	81.72
Honors	62	8.59	652	90.30
NA or No need	70	9.70	722	100.00

Frequency Missing = 1278

Grade-Help Overcome Problems with English Language				
ISHLPPRB	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Fail	79	10.94	79	10.94
Low Pass	129	17.87	208	28.81
Pass	240	33.24	448	62.05
High Pass	97	13.43	545	75.48
Honors	56	7.76	601	83.24
NA or No need	121	16.76	722	100.00

Frequency Missing = 1278

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Grade-Help Find, Access Study and Tutorial Resources				
ISHLPRSC	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Fail	78	10.80	78	10.80
Low Pass	102	14.13	180	24.93
Pass	310	42.94	490	67.87
High Pass	119	16.48	609	84.35
Honors	67	9.28	676	93.63
NA or No need	46	6.37	722	100.00

Frequency Missing = 1278

Grade-Help Resolve Problems with Faculty				
ISHLPACP	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Fail	21	2.91	21	2.91
Low Pass	103	14.27	124	17.17
Pass	123	17.04	247	34.21
High Pass	34	4.71	281	38.92
Honors	7	0.97	288	39.89
NA or No need	434	60.11	722	100.00

Frequency Missing = 1278

Grade-Client Specified Criteria 2				
ISCLINT2	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Fail	12	1.66	12	1.66
Low Pass	163	22.58	175	24.24
Pass	275	38.09	450	62.33
High Pass	179	24.79	629	87.12
Honors	47	6.51	676	93.63
NA or No need	46	6.37	722	100.00

Frequency Missing = 1278

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Grade-Overall Help to Make Academic Program go Smoothly				
ISHLPPRG	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Fail	276	38.23	276	38.23
Low Pass	186	25.76	462	63.99
Pass	176	24.38	638	88.37
High Pass	38	5.26	676	93.63
NA or No need	46	6.37	722	100.00

Frequency Missing = 1278