

**Yore University - Student Services Survey**  
**Results: Dining Services**  
**Evaluation of Meal Plan Features**

**The *FREQ* Procedure**

<b>How Well Suited is Plan to Needs?</b>				
<b>PLANSUIT</b>	<b>Frequency</b>	<b>Percent</b>	<b>Cumulative Frequency</b>	<b>Cumulative Percent</b>
<b>Very unsuited</b>	34	2.31	34	2.31
<b>Unsuited</b>	145	9.86	179	12.18
<b>Adequate</b>	664	45.17	843	57.35
<b>Suited</b>	498	33.88	1341	91.22
<b>Very well suited</b>	129	8.78	1470	100.00

<b>Grade-Practical Convenience</b>				
<b>PLANCNV</b>	<b>Frequency</b>	<b>Percent</b>	<b>Cumulative Frequency</b>	<b>Cumulative Percent</b>
<b>F-Fail</b>	12	0.82	12	0.82
<b>D-Low Pass</b>	416	28.30	428	29.12
<b>C-Pass</b>	490	33.33	918	62.45
<b>B-High Pass</b>	492	33.47	1410	95.92
<b>A-Honors</b>	60	4.08	1470	100.00

<b>Grade-Value-Cost vs What You Get</b>				
<b>PLANVAL</b>	<b>Frequency</b>	<b>Percent</b>	<b>Cumulative Frequency</b>	<b>Cumulative Percent</b>
<b>F-Fail</b>	140	9.52	140	9.52
<b>D-Low Pass</b>	699	47.55	839	57.07
<b>C-Pass</b>	443	30.14	1282	87.21
<b>B-High Pass</b>	188	12.79	1470	100.00

<b>Grade-Quality of Meals Served</b>				
<b>PLANQUAL</b>	<b>Frequency</b>	<b>Percent</b>	<b>Cumulative Frequency</b>	<b>Cumulative Percent</b>
<b>F-Fail</b>	302	20.54	302	20.54
<b>D-Low Pass</b>	754	51.29	1056	71.84
<b>C-Pass</b>	332	22.59	1388	94.42
<b>B-High Pass</b>	82	5.58	1470	100.00

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<b>Grade-Convenience of Serving Times</b>				
<b>PLANTIME</b>	<b>Frequency</b>	<b>Percent</b>	<b>Cumulative Frequency</b>	<b>Cumulative Percent</b>
<b>F-Fail</b>	320	21.77	320	21.77
<b>D-Low Pass</b>	473	32.18	793	53.95
<b>C-Pass</b>	162	11.02	955	64.97
<b>B-High Pass</b>	515	35.03	1470	100.00

<b>Grade-Plan Flexibility</b>				
<b>PLANFLEX</b>	<b>Frequency</b>	<b>Percent</b>	<b>Cumulative Frequency</b>	<b>Cumulative Percent</b>
<b>F-Fail</b>	636	43.27	636	43.27
<b>D-Low Pass</b>	422	28.71	1058	71.97
<b>C-Pass</b>	48	3.27	1106	75.24
<b>B-High Pass</b>	364	24.76	1470	100.00

<b>Grade-How Well Plan was Explained</b>				
<b>PLANEXPL</b>	<b>Frequency</b>	<b>Percent</b>	<b>Cumulative Frequency</b>	<b>Cumulative Percent</b>
<b>F-Fail</b>	528	35.92	528	35.92
<b>D-Low Pass</b>	765	52.04	1293	87.96
<b>C-Pass</b>	136	9.25	1429	97.21
<b>B-High Pass</b>	41	2.79	1470	100.00

<b>Grade-Opportunity for trial Period</b>				
<b>PLANTRIA</b>	<b>Frequency</b>	<b>Percent</b>	<b>Cumulative Frequency</b>	<b>Cumulative Percent</b>
<b>F-Fail</b>	794	54.01	794	54.01
<b>D-Low Pass</b>	384	26.12	1178	80.14
<b>C-Pass</b>	210	14.29	1388	94.42
<b>B-High Pass</b>	82	5.58	1470	100.00

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<b>Grade-Overall Fairness of Plan</b>				
<b>PLANFAIR</b>	<b>Frequency</b>	<b>Percent</b>	<b>Cumulative Frequency</b>	<b>Cumulative Percent</b>
<b>F-Fail</b>	812	55.24	812	55.24
<b>D-Low Pass</b>	234	15.92	1046	71.16
<b>C-Pass</b>	276	18.78	1322	89.93
<b>B-High Pass</b>	148	10.07	1470	100.00

<b>Grade-Meal Plan Client Specified Criteria 1</b>				
<b>PLANCL1</b>	<b>Frequency</b>	<b>Percent</b>	<b>Cumulative Frequency</b>	<b>Cumulative Percent</b>
<b>F-Fail</b>	140	9.52	140	9.52
<b>D-Low Pass</b>	262	17.82	402	27.35
<b>C-Pass</b>	639	43.47	1041	70.82
<b>B-High Pass</b>	273	18.57	1314	89.39
<b>A-Honors</b>	156	10.61	1470	100.00

<b>Grade-Meal Plan Client Specified CRiteria 2</b>				
<b>PLANCL2</b>	<b>Frequency</b>	<b>Percent</b>	<b>Cumulative Frequency</b>	<b>Cumulative Percent</b>
<b>F-Fail</b>	140	9.52	140	9.52
<b>D-Low Pass</b>	262	17.82	402	27.35
<b>C-Pass</b>	639	43.47	1041	70.82
<b>B-High Pass</b>	273	18.57	1314	89.39
<b>A-Honors</b>	156	10.61	1470	100.00

<b>How Convenient Dining Hall, Cafeteria Hrs?</b>				
<b>ONHOURS</b>	<b>Frequency</b>	<b>Percent</b>	<b>Cumulative Frequency</b>	<b>Cumulative Percent</b>
<b>Much too restricted</b>	103	7.01	103	7.01
<b>A little too restricted</b>	358	24.35	461	31.36
<b>About right</b>	857	58.30	1318	89.66
<b>Exceed my needs</b>	152	10.34	1470	100.00